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## NEWS RELEASE

05/05/2021

## Sun Metro to Host a Series of Virtual Town Halls for Proposed Fare Changes

**EL PASO**, **Texas** — Sun Metro will host four (4) virtual town halls to capture feedback from passengers and the general public on proposed modifications to bus fares.

Sun Metro is exploring modifying its current fare structure to be able to support system investments that will improve transit services. Sun Metro is reviewing fares as part of a fare equity analysis to ensure its services and fares are equitable to all populations in the community, including low-income families and minorities.

"We encourage the community to participate in these town halls because this is the first time in years that Sun Metro is looking at making changes to its fare structure. This public engagement process will allow our customers to learn about the fare modifications we are considering while giving the public a platform to share their thoughts on the proposed changes," said Sun Metro Managing Director Ellen Smyth.

The virtual town hall sessions are scheduled as follows:

- 5:30 p.m., Wednesday, May 12
- 11 a.m., Thursday, May 13
- 5:30 p.m. Wednesday, May 19
- 6 p.m., Thursday, May 20

The public may access the town halls via:

- Zoom link: tinyurl.com/SunMetroFares
- Or by dialing in to (915) 233-0020 (no participant code needed)
- Attendees may request an ADA accommodation by dialing (915) 212-3333 in advance of the meetings

Customers, who are unable to attend a town hall, may learn more about the proposed fare modifications by contacting Sun Metro's Customer Service Center at (915) 212-3333 or online at contact.sunmetro.net/.

For more information about Sun Metro services, visit sunmetro.net. Like us on Facebook at facebook.com/sunmetro or follow us on Twitter @SunMetro.

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